**Terms and Conditions**

Your dog’s wellbeing is paramount. We aim to be as flexible as possible to ensure your dog is well cared for during their stay.

To familiarise your dog with their new environment, the customer and boarder will meet at either the boarding or sitting premises within 7 days of stay.

During this initial visit, we will discuss yours and your dog’s requirements; feeding, exercising, sleeping arrangements etc.

Evidence of up to date vaccinations (email printed confirmation from vet or dated record card) and confirmation of worming/flea treatments is required.

A booking form will be completed – alongside collection of a 20% of the deposit (cash or bank transfer)

Please note, the deposit will be lost if boarding/sitting booking is cancelled if less than 24 hours is notice given.

Up to 2 small dogs from same household accepted.

Dog(s) must be house trained and lead trained.

Pregnant bitches and bitches in season will not be accepted.

If your dog shows any signs of aggression, they will be removed to kennels at owner’s expense.

As a guide, our opening times are:

Arrivals:

Friday: Dog(s) can be delivered between 6.00pm and 7.00pm

Saturday & Sunday: Dog(s) can be delivered between 8.00am and 9.00am

Departures:

Saturday & Sunday: Dog(s) can be collected between 5.00pm – 6.00pm

These times are negotiable (prior notice required)

A collection / drop off service is available – please ask for further details