**Kelly’s K9s – Dog Boarding – Isolation Procedures and Preventative Healthcare Plan**

 **Preventative Healthcare Plan**Prior to confirming the booking, the dog’s vaccination records are up to date and includes treatment for parasites/ signs of parasites

Cleaning Regime - this includes the use of Virucidal and antibacterial cleaning products – HLD4V High Level Disinfectant Cleaner is used between boarders. This is used on all hard surfaces (kitchen walls, kitchen flooring and food preparation areas) It is also used on the laminated flooring and walls in the living area and upstairs in bedroom and spare bedroom. These areas are thoroughly cleaned prior to the dog arriving, during the stay (if areas become heavily soiled) and after the dog has left (in preparation for the next arrival)

The ratio used is: 1:100 for general cleaning and 1:50 for heavily soiled areas

Owner’s instructions regarding eating, grooming, exercise and enrichment requirements are recorded on the Booking Form. Where applicable, consent from owners is required (signed and dated)

Concerns or behavioural issues for each dog are recorded and feedback verbally given to owner

Feeding, water intake, toileting and behaviour of all dogs and concerns are recorded and a vet consulted where appropriate

The contact details for the vet used by the dog’s owners are recorded on the Booking Form

Written policies for immature dogs, in season bitches being boarded are in place

Qualified in Canine First Aid and hold accredited Level 3 certifications in Puppy Training and Canine Body Language

Any medications (or in an emergency if first aid to be provided) is discussed and recorded on Booking Form. Where applicable, consent from owners is required (signed and dated)

If medicines are provided they are in their original packaging with dispensing instructions from vet

Vet dispensing instructions are followed and recorded when they have been administered

Need to provide evidence of a box of stuff for dog in isolation, including PPE
are stored in the isolation unit ready
 **Isolation Procedures**One dog (in general) boarded at a time.

On the occasion 2 dogs from same household are boarded, the ill dog is to be carefully moved and cared for in the upstairs spare bedroom (isolation room)

The area is kept clean, quiet and well ventilated at all times

The owner (or emergency contact) must be informed as soon as dog shows signs of illness

Owner’s vet to be informed

If the owner’s vet is not local (for example requires a car journey to attend an appointment) the vet registered with Kelly’s K9s is to be contacted and guidance / emergency plan put into place

The healthy dog is to be cared for behind a gate in the kitchen, allowing access to the back garden for toileting

Clean bedding; separate bowls, cleaning utensils and Personal Protective Equipment (latex gloves, hand sanitiser, facemasks, aprons and shoe coverings) are readily available and stored in a sealed box in the isolation room

The dog in the isolation room is to be checked regularly and visited after the healthy dog

The sick dog can be brought outside to the front of the property for toileting

Dogs showing any signs of infectious disease is not allowed in any shared outside exercise area

**Sanitation protocols**:
Hand gel to be used before and aftering entering the isolation room, wearing of protective clothing (latex gloves, face mask, apron and shoe coverings) are to be worn when caring for the dog in the isolation room

Whilst in use, the clothing is to be kept in the isolation room and not be removed other than for cleaning and disinfection

Separate bowls, bedding and cleaning utensils to be used in the isolation room